JOHN RRUKAJ

*Certified Solutions Architect*

Address:

23 Hereward Gardens,

Palmers Green,

N13 6EX

LND

Phone:

* 07432 481 567

Email:

* Johnrrukaj@gmail.com

LinkedIn:

* [https://www.linkedin.com/in/john-rrukaj-1a87b91 /](https://www.linkedin.com/in/john-rrukaj-1a87b9104/)

Dear

Sir/Madam

I am writing to express my interest in pursuing an AWS role in your organisation. The enclosed resume will supply you with information regarding my overall employment background, training, education and skills.

I am a recently certified Solutions Architect and I am currently preparing for my SysOps certification and also currently studying DevOps. My current objective is to obtain a position that will fully utilize my skills and offer an opportunity for continued professional growth.

I have spent over 5 months mentoring groups of AWS students along side Andrew Bel-Dean. This has helped me incredibly with presentation skills and finding and fixing problems caused in the students live accounts as well as lab training.

I believe in expanding and improving my knowledge in AWS and I am always keeping up with new trends and learning as much as I can. I believe I offer a unique approach to the role of AWS – Solutions Architect, as I am both AWS and Information systems competent.

Thank you for your consideration.

Yours Sincerely,

John Rrukaj

**SUMMARY**

**COMPETENCIES**

**Computer**

* Microsoft office literate. Intermediate Photoshop design.
* Intermediate app programming.
* Data Transfer Tools and recoveries.

**Interpersonal**

* Assertiveness while maintaining Versatility, clear communication and sharp-thinking.
* Solid problem-solving, leadership, negotiation and interpersonal skills.
* Assertiveness while maintaining a professional attitude.

**Analytical**

* Fast learner, critical thinker and effective communicator.
* Research skills, attentiveness to detail.
* Data analysis.

SKILLS

* Hard working.
* Excellent verbal and written skills. Ability to adapt in a situation.
* Great attention to detail.

I am currently working towards becoming a certified Sysops Administrator soon. I have been spinning up Labs and provisioning services in my personal account and exploring different technologies and features available. I have a drive that enables me to learn continuously and build on current knowledge.

Provisioning services like RDS creating a Mutli-AZ for a highly available environment and actually testing what would happen if an AZ goes down by shutting down the primary database. Also using Global services like DNS and Cloudfront to produce lightning quick websites. Experience in NACLS and security groups for traffic in and out of the servers. Have also used containersation services like Docker and ECS that have opened by eyes to how businesses automate the app creation process.

# **WORK EXPERIENCE**

# 2019 – Present Mentoring & Support with Andrew Bel-Dean

I have been working along side Andrew who is a certified Instructor in supporting. This has assisted me with invaluable knowledge and insight gained by hands on experience using the console and command line. Teaching different AWS technologies and explaining why it’s used to educate students at the depth they can go to using AWS. Have provisioned labs in Solutions Architect, Sysops, Security Engineering, Advanced Architecting and DevOps labs.

## 2017 - Present TeamKnowhow Service Pro

## DixonsCarphone

Managing a technical support team in a fast-paced tech hub in the busiest repair Techhub in the UK. I ensure my team and I deliver amazing customer service and actively look to resolve all customer enquiries within the given timescales, ensuring the customer has total understanding of actions required to prevent further incidents this has helped me change my style to suit the client accordingly.

**Skills gained:**

Apple AST2 Certified Technician.

Samsung Level 2 Technician.

Teamwork In a fast paced environment.

Advanced trouble-shooting skills within the mobile industry.

Generating weekly and monthly reports.

Hosting presentations and liaising with directors.

2014 – 2017 Knowhow Service Specialist

DixonsCarphone

Providing technical support for clients with laptops and desktop computers. Troubleshooting windows operating systems from XP to windows 10. As well as physical component repairs e.g. hard drive changes to ram installations. Also ensuring software was running smooth and efficient as possible.

### Skills gained

Use of different tools in Windows recovery mode. Working collectively with other departments to resolve issues.

Software installations.

Supporting sales team to ensure customers receive a great experience.

**REFEREES**

**Andrew Bel-Dean**

AWS Certified Instructor Andy@cloudprostraining.com

**Adam Foord**

Carphone Warehouse [Adam.foord@dixonscarphone.com](mailto:Adam.foord@dixonscarphone.com)

# **EDUCATION**

## 2019-2019 Mentoring AWS Students

## AWS Certified Solutions Architect

## Took an interest in Cloud computing and found out about AWS. Since then I have been constantly learning about all sorts of different technologies and how they benefit companies and how they can implement them. Once I Passed my exam I then started to support a qualified AWS instructor in delivering the essentials in become a solutions architect and a SysOps. This has brushed up on my presentation skills as well as spotting problems and resolving those issues efficiently.

Topics include: VPC, Route 53, ELB, EC2, EBS, Auto-scaling

S3, ECS, EKS, Jenkins, Terraform, RDS, DynamoDB, CodeCommit, CodeBuild, CodeDeploy and CodePipeline. As well as other automation features

## 2012 – 2015 BSc (Hons) Business Information Systems 2:2

## Westminster University

Modules include – Business Context, Data Modeling, Programming, Project Management, Design and Development, Web Development, Database Design and Practice and Quality and Testing.

University has given me a plethora of knowledge, which spans the whole IT industry. This has assisted me in improving my research-based skills. Frequently working in small groups to carry out projects and meet deadlines for tasks. Also regularly give verbal presentations of assignments, either solely or in a group.

Final year dissertation was creating and developing an app called Viewpoint. The app was solely based android system, which locates facilities near the user e.g., ATM’s. The app was fully functional and could be downloaded as an APK file.